

Frequently Asked Questions on Lighting Design service

What type of files do you need?

We can design on just about anything, but ideally we do our best work with AutoCAD files. Specifically we need a planting and hardscape plan as our base. If you do not have AutoCAD files, then we can use a PDF document as our base file. If neither are available, we can look at the Google Earth image and use that file as our base.

What information do you need?

First, let us know what type of budget you have in mind. If you don't know, then we can work with you on what we think a good budget number should be based on the size of your landscape. If you have feature areas you want us to focus on, or specific items in the landscape that need to be highlighted helps us in the design process. We also need to know power locations so that we can place transformers. If this is a new build, we can work with the electrical engineers to determine the best locations for our transformers.

How long does the process take?

It usually takes us about a week to turnaround a lighting plan. If the job is larger, then we might need more time, but we will let you know early in the process. If you need a plan expedited, please let us know when you submit so that we can do what we can to meet your deadline.

What type of file will I get in return?

It depends on what type of file you send us to start with. If you send us an AutoCAD file, we will then send you an AutoCAD file that you can xref into your project drawing set. If you have us start with a PDF, then a PDF file will be sent back to you with our border file.

Is it really complimentary?

Yes, we will never ask you for payment or send you an invoice. This service is provided to help educate the landscape design community to create construction documents that help guide the installation process of Unique Lighting Systems products.

What is the best way for me to get my files to you?

You can click the "Design Request Submission" button on our webpage or e-mail it directly to sdsp@uniquelighting.com. Someone from our team will reach out to you with questions once we receive your submission.

Can we meet in person to go over my plan?

Yes. We have several representatives throughout the country that can meet with you directly before you submit your plan for design. Or, we can set up a virtual meeting with one of our staff to go over your

plan and determine your goals. Simply e-mail sdsp@uniquelighting.com or you can call Brian Qualls directly at 480-381-6901 to discuss your needs.

What if I know where I want my fixtures located, will you just do the wire design and transformer calculations?

Yes, we can do as much or as little as you need to complete your lighting design. If you are using AutoCAD, we have build a legend with symbols that you can use to create your fixture layout. e-mail or call us and we will send you that legend. If you are using Land F/X, our fixtures are available on that platform. Once you have you fixtures placed, send us the file and we will complete the plan.

What if my project doesn't get installed, or gets delayed?

There is no obligation when using this service. Our team is lead by a Licensed Landscape Architect, so we understand that project scopes and schedules change. If there is a budget issue with the lighting plans, please give us a call and let us help you value engineer the lighting plan so it doesn't have to be eliminated completely from your design.

Is there a project size that is too small to submit?

No, this service is set up to help educate on lighting design. We accept all project sizes and types.