

Forgot My Security Answer

Three (3) incorrect answers will lock your account. When your account is locked an admin will need to assist you so that you can create a new password and security answer.

When your account is locked, contact your company's admin for a one-time access code. The access code will enable you to create a new password and security answer.

* If you are the primary admin and locked your account, please contact your Toro representative for an access code.

1. Go to www.toroconnect.com, click Reset Password/Locked Account and follow the prompts

Sign On

EMAIL ADDRESS
Partner Portal ID or Toro Connect email ID

PASSWORD

Sign On

Reset Password / Locked Account

Partner Portal Create Account Help	Toro Connect Create Account Help	Not Sure? Help me decide Portal vs. ToroConnect
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2. Enter your email address



Count on it.

Having trouble signing in?

Enter your username (email address)

3. Attempt to answer your security question 3 times. After 3 attempts your account will lock.

Having trouble signing in?

Your Security Question What is the name of your favorite childhood friend?
Enter Your Secret Answer

4. Contact your admin for an access code.
5. With the access code, return to the sign on page. Click Reset Password/Locked Account and follow the prompts to use the code.