



The Toro Warranty

Parts, Attachments, and Accessories

Summary Description

Toro whole goods (e.g. mowers, snowthrowers) and their components are warranted for the period of time specified in each particular product's written warranty statement. Service parts repair and/or replacement that is not covered under a whole good warranty statement are warranted under this warranty statement.

The Toro Company promises to repair or replace, at its option, the Toro-branded part, attachment, or accessory (collectively, "Parts") below if it is defective in materials or workmanship for the period listed below. This warranty applies only to the original purchaser of the Part.

The warranty applies only if you perform the routine maintenance specified in the *Operator's Manual* for the product into which this Part is installed.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

Products	Warranty Period	
	Residential*	Commercial
Attachments and Accessories	1 year	1 year
• Wear parts (including but not limited to belts, tires, rotor blades (paddles), scraper blades)	90 days	90 days

For battery and charger coverage refer to your product warranty statement.

*Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

Instructions for Obtaining Warranty Service

If you think that your Toro Part contains a defect in materials or workmanship, follow this procedure:

- Contact your Toro Authorized Service Center to arrange service of the part. Go to <http://www.toro.com/locator> and select SERVICE along with appropriate product category to locate an authorized service center in your area.

Bring the part and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.

- For additional information regarding warranty terms and conditions:

Contact: <http://www.toro.com/support>

Download: Download the MyToro app from the app store on your device.

Write: The Toro Company®, 8111 Lyndale Ave So., Bloomington, MN 55420

Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part.

Countries Other than the United States, Mexico, or Canada

Customers who have purchased Toro products outside the United States, Mexico, or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact The Toro Company.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, including but not limited to fuel, lubricants, oil changes, cable/linkage adjustments, filters, spark plugs, air filters, blade sharpening or worn blades, or brake or clutch adjustments
- Components failing due to normal wear
- Any Part that has been altered, misused, neglected, damaged by water intrusion, or requires replacement or repair due to accidents or lack of proper maintenance
- Transportation, pickup, and delivery charges
- **Installations**, repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Damage cause by failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
 - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
 - Failure to drain the fuel system prior to any period of non-use over 1 month
 - Improper fuel
- Repairs or adjustments due to the following:
 - Contaminants in the fuel system
 - Failure to perform the required maintenance and/or adjustments
 - Rotary mower blade striking an object
 - Snowthrower auger/paddles striking an object
 - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Toro approved parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals
- Non-Toro approved replacement parts
- Parts for which the original owner cannot produce a proof of purchase
- Parts for products sold by Toro's Irrigation, Golf, Construction, Sports Fields and Grounds, Agriculture, and Rental divisions

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Replacement or repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

The Toro Company is not liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.