



# The Toro Warranty

A 2-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

## The Toro GTS Starting Guarantee

A 4-Year Full Warranty (Not Applicable for Commercial Use)

Toro engine warranty and GTS guarantee extended 1 year with the purchase of the Toro product listed below and a Toro Maintenance Kit.\* Extended warranty applies to residential use only.

\*Purchase of the mower and the kit must be made together.

20 in and 22 in Recycler®

20 in Mulcher/Bagger

Walk Power Mowers

Steel Decks

### Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes\*, will start on the first or second pull, provided the routine maintenance required in the *Operator's Manual* has been performed, or we will fix it free of charge. The GTS Starting Guarantee does not apply under commercial use.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial warranty would apply.

### Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period	
		Residential	Commercial
20 in and 22 in Recycler and 20 in Mulcher/Bagger			
	Unit	2 - year full	45 days
	Attachments	2 - year full	45 days
Engine			
	Toro	4 - year full	45 days
	GTS	4 - year full	None
Battery		1 - year full	

### Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

- Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our web site at [www.Toro.com](http://www.Toro.com). You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
- Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Toro Warranty Company  
 Customer Care Department, RLC Division  
 8111 Lyndale Avenue South  
 Bloomington, MN 55420-1196  
 Toll free at 888-384-9939 (U.S. and Canadian customers)

### Limited Warranty for Commercial Use

These Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty. For the engine warranty periods, see the table above.

### Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

### Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters, blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered, misused, neglected, or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures or recommended fuel procedure
  - Rotary mower blade striking an object
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

### General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.



# The Toro Warranty

Titan HD 1500 and 2000 Series

A Limited Warranty (see warranty periods below)  
Toro engine warranty extended 1 year with the purchase of the Toro product listed below and a Toro Maintenance Kit.\*  
\*Purchase of the mower and the kit must be made together.

## Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs (unless noted below).

## Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period
TITAN HD 1500 Series	Unit	4 years or 500 Hours <sup>1</sup>
• Engines	Toro	5 years or 500 Hours <sup>1</sup>
TITAN HD 2000 Series	Unit	4 years or 750 Hours <sup>1</sup>
• Engines <sup>2</sup>	Toro	5 years or 750 Hours <sup>1</sup>
All Mowers	Details	Warranty Period
	• Battery	90 days Parts and Labor 91-365 days Parts only
	• Belts and Tires	90 days
	• Attachments	1 year

<sup>1</sup>Whichever occurs first.

## Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

## Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

- Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our web site at [www.Toro.com](http://www.Toro.com). You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
- Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Toro Warranty Company  
 Customer Care Department, RLC Division  
 8111 Lyndale Avenue South  
 Bloomington, MN 55420-1196  
 Toll free at 888-384-9939 (U.S. and Canadian customers)

## Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters, blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered, misused, neglected, or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month

## General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

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## The Toro Warranty

Limited Warranty (see warranty periods below)  
Toro engine warranty extended 1 year with the purchase of the Toro product listed below and a Toro Maintenance Kit\*  
Extended warranty only applies to residential use  
\*Purchase of the mower and the kit must be made together

TimeCutter  
TimeCutter HD

### Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes<sup>1</sup>, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

### Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period	
		Residential <sup>1</sup>	Commercial
TimeCutter Mowers		3 years	30 days
	Engines		
	—Toro Single Cylinder	4 years	90 days
	—Toro Twin Cylinder	4 years	3 years or 300 Hours <sup>2</sup>
TimeCutter HD Mowers		3 years or 300 Hours <sup>2</sup>	
	Engines	4 years or 300 Hours <sup>2</sup>	3 years or 300 Hours <sup>2</sup>
<b>All Mowers</b>			
	Attachments	1 year	
	Battery	90 days Parts and Labor	
		91 days to 365 days Parts only	
	Belts and Tires	90 days	

Some engines used on Toro Products are warranted by the engine manufacturer.

<sup>1</sup>Residential use means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial use warranty would apply.

<sup>2</sup>Whichever occurs first.

Warranty may be denied if the hour meter is disconnected, altered, or shows signs of being tampered with.

### Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

### Instructions for Obtaining Warranty Service

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- Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.

### Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.

- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Toro Warranty Company  
Customer Care Department, RLC Division  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
Toll free at 888-384-9939 (U.S. and Canadian customers)

### Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters, blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered, misused, neglected, or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month

### General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



# The Toro Warranty

Super Recycler® Walk Power Mowers

A 5-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

## The Toro GTS Starting Guarantee

A 6-Year Full Warranty (Not Applicable for Commercial Use)

Toro engine warranty and GTS guarantee extended 1 year with the purchase of the Toro product listed below and a Toro Maintenance Kit.\* Extended warranty applies to residential use only.

\*Purchase of the mower and the kit must be made together.

### Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes\*, will start on the first or second pull, provided the routine maintenance required in the *Operator's Manual* has been performed, or we will fix it free of charge. The GTS Starting Guarantee does not apply under commercial use.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial warranty would apply.

### Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period	
		Residential	Commercial
Super Recycler® Mowers		5 year full	45 day limited
	Toro Engine	6 year	45 days
	GTS	6 year full	None
	Battery	1 year full warranty	

### Limited Warranty for Commercial Use

These Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty. For the engine warranty periods, see the table above.

### Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

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- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
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  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures or recommended fuel procedure
  - Rotary mower blade striking an object
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

### General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

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All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

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### Countries Other than the United States or Canada

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