

Welcome to Toro's Facebook page. Our goal is to create a positive experience for the community. We encourage open conversation and expect you to follow these Community Guidelines to maintain a friendly environment for everyone. If individuals are not respectful, constructive or relevant, we reserve the right to delete comments from public view or block individuals from commenting on the page.

#### Community Guidelines

- Be respectful of others. Content shall not be shared that could be described as profane, explicit, offensive, unlawful, harmful, threatening, abusive, discriminatory, defamatory, obscene, vulgar, invasive of another's privacy or otherwise objectionable. This includes comments that could be construed as harassing the community or the people who follow this page, including repeatedly commenting with similar messages, trolling or sharing misinformation (both about the brand and in general). Derogatory language will not be tolerated, including, but not limited to, attacking a person or group based on race, ethnicity, national origin, religion, age, disability, gender, sexual orientation, or political affiliation. Content of this nature will be deleted and anyone with repeated violations will be blocked from commenting on the page.
- Keep it relevant. Please keep comments relevant to Toro and content being shared. Comments promoting other businesses, products or services will be removed.
- If you require immediate attention regarding a product-related issue, please contact our Customer Care team at [toro.customercare@toro.com](mailto:toro.customercare@toro.com) or 888-384-9939.